

Daycare/Overnight Application Guide



Hello & Welcome to Great Dog...

Thank you for your interest in our services and programs at Great Dog! To best serve you and to meet your specific needs we invite you to review this guide and complete our application forms. This will ensure the best possible experience for you and your canine companion.

Great Dog has been a leader in Seattle's pet care services since 2001. Our experience, best business practices, safety procedures, training, and our dedicated staff combine to make this an enriching and exciting place for your pet's "home away from home".

We are passionate about the dogs that come to Great Dog. We want to make sure they all have a great time and that you feel great about leaving them in our care. We are equally passionate about our dedication to safe interactions between dogs who are here with us for play and care. For that reason we require an evaluation process for your dog(s) prior to acceptance for daycare, overnight care, and/or Adventure Park. We hope that you and your canine best friend will be enjoying all that Great Dog has to offer in one quick wiggle of a puppy dog's tail!

The Great Dog Management Team,

Leslie & Judi Co-Owners

Our Mission...

ENRICHING THE LIVES OF DOGS AND THE PEOPLE WHO LOVE THEM EACH AND EVERY DAY!

Daycare ♦ Overnight Care ♦ Canine Education ♦ Private Training
Behavior Consulting ♦ Pet Sitting ♦ Grooming ♦ Retail Shoppe



Before We Can Schedule an Evaluation

1. You **MUST complete and return to us** the provided application and veterinary health forms before we are able to schedule an evaluation.
2. Mail, fax, or drop off the completed forms, labeled “Attn: Admissions”, with a non-refundable \$15 application fee.
Mail to: 11333 Roosevelt Way NE Seattle, WA 98125 Fax to: (206) 737-8809
3. Our evaluations are scheduled Monday through Friday at **SPECIFIC morning drop off times** at a cost of \$35. A staff member will get in touch with you to schedule your evaluation once you have provided us with the completed application and veterinarian health forms.

What Your Dog Should Expect on Their Evaluation Day

Great Dog has four specific play spaces available.

- Annex (for puppies, small and shy dogs)
- Rumpus Room (for adolescent and adult dogs with higher energy)
- Big Dog (for more mature dogs that are comfortable with a larger pack)
- Adventure Park (off site area with additional requirements and fee)

This gives your dog the opportunity to play with like minded canines with similar play styles and also provides puppies with a safe place to interact with adult mentor dogs that understand puppy antics. We also have an area dedicated to senior dogs, or those who are physically not as active or athletic. We will introduce your dog to the area that we feel is best suited to their temperament, age, play style and overall play skills, and then provide them with the opportunity to try other spaces over the evaluation process.

The evaluation day begins with introductions to our staff in a separate area without other dogs. This allows your dog to adjust to the new environment and get to know the human who will facilitate the evaluation process. A brief standardized social skills inventory is given to make sure your dog is ready to meet a large group. The first group your pup meets will be several dogs that are lower to middle status who have good play skills and excellent canine communication. Your dog will have a chance to settle in and make a friend, do some unchallenged “sniffy meet-and-greets”, while the staff is able to observe and monitor interactions. If all goes well, we will continue to introduce your dog to more dogs from the group, slowly adding in higher status dogs until finally your dog has been introduced in a supportive supervised way. After these introductions have gone well, your dog will be escorted onto the daycare floor with their human partner who will help them join the group at play.



Ten Things You Need to Know About the Evaluation Day

1. Your dog will need to spend a **minimum of four hours** with us, but we encourage you to let your dog stay for 6-8 hours if that is what you will be generally doing.
2. The evaluation day is **considered the 1st day of the evaluation process**; it can take several visits to fully understand your dog's play-style and behavior. That is why we continue to conduct our evaluation (as needed) for the first three or four visits in order to have a complete understanding of your dog's true temperament and play skills. We will discuss this aspect with you at the end of your first day with us.
3. **Daycare dogs are required to have a clip collar for their time on the daycare floor.** For pick up and drop off, they may use a standard flat leash, harness, martingale collar, and/or gentle leader/halti. **(NO flexi/retractable leashes, prong collars, or choke chains for safety in our high-volume facility.)**
4. **SAFE PLAY** is our priority. We embrace the concept that dogs in daycare should reflect the LEAST-RISKY play style while in our care. If your dog displays risky play behavior during the evaluation we may elect to refuse participation in our programs. (An information sheet describing play styles is included in the welcome packet provided at the end of the evaluation day.)
5. **AGGRESSIVE or OVERLY REACTIVE** dogs are not allowed. If your dog has a history of biting, fighting, injuring or harassing dogs or people, please **do not apply**.
6. We are located in a multiple-use community area. Our play spaces and outside areas border a residential neighborhood. Because we have neighbors whom we respect and who work cooperatively with us, **we will not accept dogs with excessive barking or howling behaviors.**
7. We are an **open-space** daycare and overnight care facility. Cozy beds and blankets are available around the perimeter of the room, giving dogs lots of available locations to self-regulate and snooze. **However, we DO crate all dogs for feeding.** This ensures safety while making sure dogs have time to digest after a meal to guard against bloat. All dogs attending the Adventure Park are also in their own crates for transportation in the park truck. .
8. We are a 7 day-a-week, 24 hour-a day supervised care facility. Day-time and overnight staff are 100% engaged in caring for the dogs. Our overnight staff cuddle, comfort, and watch over the dogs all night long.
9. **PUPPY SOCIALIZATION:** Current research has proven that the early development of social skills is one of the most important aspects of puppyhood. We will accept puppies into our general daycare pack as soon as they have completed their first round of required vaccinations. "The American Veterinary Society of Animal Behavior believes that it should be the standard of care for puppies to receive such socialization before they are fully vaccinated." Go to www.avsonline.org for entire position statement.
10. **Spay/Neuter Policies: All dogs (over 6 months) must be spayed or neutered at the time of evaluation. NO exceptions** for show dogs, breeding dogs, or owners who do not want their dogs to be altered. This is for the **safety** of all the dogs in our care. This applies to all breeds and sizes of dogs.



Why Our Process Works

The on-site evaluation is specifically designed to assess play style, social skills with dogs and people, and compatibility with our current group of regulars. We are especially interested in how safe your dog is at play within a group and how well your dog is able to respond to direction from our staff members.

Our process, designed by experts in canine behavior, training and enrichment, includes several days of getting to know your dog, observing, and determining who your dog is, and what services will best meet their needs. The process is conducted over a four visit period. If your dog comes once a week the full process may take a month to complete. However, at the end of the first day of evaluation we will give you a complete overview of your dog's day and, if the day has gone well, we will offer you the opportunity to set your schedule with a provisional approval.



We will also tell you if your dog is not a good match for us based on any behavioral or temperamental issues that we observe. At that time we may request that you bring your dog back for several more visits to see if more time with us can help get them settled into the group. Sometimes a dog that behaves perfectly on the first day will become more open to showing their naughty traits as time goes on. This will usually happen by their 4th visit, which means that some dogs may initially gain approval but could end up not being suitable as time goes on. We will be open and communicative so that no one is surprised by any of the feedback you receive.

This may seem like a very rigorous process but over the 10 years we have been in business we have learned that providing safe and enjoyable group play experiences requires this process. Your dog's safety is our priority and this process works! Dogs are amazing animals, they are highly adaptable and social beings. We will update you at the end of each evaluation day as to your dog's progress.

If your dog shows signs of fearfulness, anxiety, risky play behaviors, or challenges within the group play environment we will most likely ask you to schedule another day of evaluation. We will discuss a plan for continuing the evaluation process at that time. Remember it really is a PROCESS designed with your dog in mind.

Keeping that process in mind, if we do not see your dog in daycare or our overnight playcare for longer than 6 months we require a re-evaluation day with your pup before we can schedule them for our daycare or overnight service.

Adventure Park has additional behavior and obedience requirements as well as an additional vaccination (Leptospirosis) and surcharge. All dogs who dream of joining us for the ultimate experience, our private Adventure Park, must first become an established member of the daycare group. Your dog must have an excellent recall, be comfortable in a crate and be able to play safely in a high energy group. The Adventure Park is located about 20 miles east of here in Clearview. This means your dog will be transported in our fully fitted park truck. Each dog has a cargo safe individual crate that is fully restrained in the box truck to ensure safe travels round trip. Dogs with crate phobia are not good candidates for the park. The park is a fully fenced 4 acres of fields, trails, forest and a pond. There are many fun places to play and explore!

Health Requirements PRIOR to Evaluation Day

The Washington State & King County Departments of Health require us to maintain records on all dogs in our care. We will accept titers in lieu of vaccinations. If you are new to the area and need a vet recommendation please contact us for further information.

FECAL EXAMS: Fecal exams are required for all new dogs and **MUST** be done within 30 days prior to their evaluation day. After their initial fecal exam it is suggested you do one yearly. A fecal test is done to check for roundworm, hookworm, whipworm, giardia, coccidia, and tapeworm. Test results can typically take 24-48 hours. If a dog presents a “negative” fecal they are clear. If a dog presents a “positive” fecal they must go through treatment and produce a “negative” fecal **before** attending our programs.

RABIES: The rabies virus attacks the neurological system. The state requires all dogs to be vaccinated against this disease. The vaccination can be given yearly or every three years depending on what works best for the vet or owner.

D.H.P./D.A.P.P.: Distemper is an upper respiratory virus. Hepatitis & adenovirus are viral diseases affecting multiple organs. Parvo is a disease that attacks the gastrointestinal track. Parainfluenza is another respiratory disease. This is an all-in-one vaccination that, like the rabies vaccine, can be given yearly or every three years.

BORDATELLA: This vaccination protects against the two most common strands of kennel cough. Kennel cough is a highly contagious airborne bacterium which causes an inflammation of the respiratory system. Bordatella can be given intranasally or as an injection. Your dog should receive their initial vaccination at least one week prior to their first day with us. We, and our friends at the Health Dept., require this vaccination to be **updated every six months**.

LEPTOSPIROSIS: This vaccination protects against the Leptospira bacteria that is transmitted through urine and thrives in puddles and anywhere wildlife is abundant. The bug can affect the liver and kidneys and can also go after the spleen and central nervous system. Lepto vaccinations are required by all dogs that attend our Adventure Park program. If you would like to choose not to do the vaccination we do have a waiver you must sign. This vaccination, like Bordatella, must be **updated every six months** to stay effective.

Daycare Packages

- * Everyday card (20 visits): \$500
- * Three dog card (21 visits): \$525
- * 20 visit card: \$530
- * 12 visit card: \$342
- * 8 visit card: \$240
- * 4 visit card: \$124
- * Single Visit: \$32 (\$35 for first evaluation day)

All cards, except the Everyday, expire within 60 days. The Everyday card is only available for dogs scheduled in daycare 5 days a week and expires in 30 days. Great Dog offers a 5% discount to all clients who use cash or check when purchasing cards. This discount does not include single visits or surcharge fees, such as the Adventure Park. If you are planning on having multiple dogs in daycare, you qualify for an additional 15% off a second card. Second-dog cards must be purchased at the same time to receive the discount. Three- dog families are eligible for the 3-dog card.

Overnight Care Rates

- * Per night charge: \$47
- * Final day after noon: \$32 or a day off your daycare package
- * Major holiday fee: \$10 first dog, \$5 all additional dogs
- * Late drop off after 2pm: \$10

Our overnight charges cover the full first day of daycare. All overnight dogs may be dropped off anytime between the time we open and 2 pm. On the final day of boarding, you will be charged a day of daycare if you pick up after noon. Multiple dogs receive a 10% discount on the overall overnight fee.

A 50% deposit is required for all overnight stays over major holidays. These days include New Year's, Memorial Day, July 4th, Labor Day, Thanksgiving, and Christmas. Deposits will be taken when the reservation is made to hold your spot.

Cancellations within a week of the starting date of reservation will forfeit deposit.



APPLICATION FORMS



GREAT DOG

Daycare ▪ Obedience ▪ Overnight Care ▪ Grooming ▪ Shoppe ▪ Adventure Park
11333 Roosevelt Way NE Seattle, WA 98125
Phone- 206.526.1101 Fax- 206.737.8809
Info@gogreatdog.com



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General Information & Scheduling Form

Owner Information:

Name: _____ Home Phone: (____) _____

Address: _____ Cell Phone: (____) _____ Whose: _____

_____ Cell Phone: (____) _____ Whose: _____

_____ Work Phone: (____) _____ Whose: _____

Email(s): _____

Preferred Method of Communication: Home Cell Whose: _____ Work Email

EMERGENCY CONTACT: _____ Phone: (____) _____

EMERGENCY CONTACT #2: _____ Phone: (____) _____

Note: Emergency contacts should be someone other than yourself. Suggestions- neighbor, co-worker or family member.

Pet Information:

Name of Dog: _____ Breed(s): _____

Birthday: _____ Male or Female? _____ Altered? Y / N Weight: _____ lbs

Color(s)/Markings: _____ Is your dog licensed with the city/country: Y / N

What brand of food(s) are you currently feeding your dog: _____

Scheduling:

My dog is interested in: Daycare Adventure Park Overnight Care

DAYCARE- Please list the schedule you are interested in: Example: Monday, Wednesday, Friday. OR Mondays, OR The week of...

OVERNIGHT CARE- Please list the dates of interest: _____

Other relevant information: _____

Note: If we cannot read your basic information; we will have no choice but to ask you to rewrite your forms.



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Temperament Information

****OFFICE USE ONLY****

Eval: _____

Pick up: _____:_____ DC/OPC _____

It is very important for your dog and for us that you are clear and detailed in your answers below. If you aren't sure if something is relevant, write it anyway! There's no such thing as too much information here.

Dog Name(first & last): _____ Breed: _____ Age: _____

How long have you had your dog? _____

Did you get them from a breeder, a shelter, or somewhere else? _____

Are there other animals in your home? _____

What are your dog's favorite play activities and treats? _____

Is your dog possessive of anything (i.e. food, toys, crates, yourself)? _____

Has your dog attended obedience classes? If so where? _____

Has your dog been involved in any aggressive situations with people or dogs? Remember to be detailed in your description: _____

Does your dog suffer from separation anxiety, epilepsy, food allergies, or any other medical condition? _____

Are they on medications? _____

Has your dog been known to jump fences? If so, how high, and under what circumstance? (We're they chasing a squirrel, trying to find you, afraid of fireworks, etc.) _____

Has your dog attended off-leash parks? Include any noteworthy behaviors displayed by your dog, or toward your dog from others: _____

Please indicate any other issues related to play your dog has demonstrated while within a pack setting. Also, has your dog displayed any risky play behaviors, such as uninterrupted chase, fixation on collar or neck biting, mounting/humping, high intensity or arousal? Explain: _____

****If you have any other information regarding your dog's temperament, please feel free to use the back of this sheet.****

I certify that all of the above answers are true to the best of my knowledge with regards to the above named dog.

Your Signature: _____

Date: _____



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Standard Daycare, Overnight Care, Play and Train & Adventure Park Agreement

1. The Facility (including Adventure Park, Overnight Care, Play & Train, Dog Walking) agrees to exercise due diligence and reasonable care and to keep the premises sanitary and properly enclosed. All pets are handled or cared for by the Facility staff without liability on Facility's part for loss or damage from disease, theft, fire, death, escape, injury or harm to persons, other pets(s) or property by said pet, or from other unavoidable causes, due diligence and care having been exercised.
2. Should any pet become ill or seem to be in need of medical consideration, the Facility reserves the right to administer aid and/or to use any available veterinarian. Any expenses so incurred shall be paid by the Owner of said pet in addition to other fees incurred for services provided at or by the Facility. As with child daycare, dogs pass along illnesses occasionally that are undetectable as well as hard play that may result in unintentional injuries. Great Dog will make every effort to duly observe play activities as well as notify you should we locate or identify a potential injury or illness as it relates to your dog. Great Dog is not responsible for any veterinary or medical bills as a result in your dog attending our care services as detailed in items 1 and 2 above. With signing this agreement, owner authorizes any and all emergency care as deemed appropriate by a licensed veterinarian.
3. Owners agrees to pay the rate for services in effect on the date their pet is checked into the Facility. No pet will be released until all charges are paid in full. Cancellation fees may be applied for reservations cancelled less than 24 hours prior to a scheduled reservation. Owner shall remain liable for all charges incurred for the care and maintenance of the pet listed on this document. It is expressly agreed that the Facility's liability shall in no event exceed the lesser of the current tangible value of a pet of the same species or the sum of \$200.00 per animal. The Owner further agrees to be solely responsible for any and all acts or behavior of said pet while in the care of the Facility. The Owner of the pet agrees to pay a reasonable attorney fee incurred by the Facility in the collections of any charges for services incurred by the Owner of the pet.
4. Pet must be in good general health and remain current on Rabies, DHPP and Bordatella vaccinations when dropped off for any service provided at or by the Facility. Owner must provide proof of all required vaccinations prior and/or on the first, when vaccinations are updated, and/or annually. Pet must also be on a scheduled prevention program during flea and tick season, or when specifically requested by Facility. Pets arriving with fleas and/or ticks may be bathed at Facility's discretion, at owner's expense. Pets that have harmed or shown aggression or threatening behavior to any person or other dog will not be admitted into our care programs. The Facility reserves the right to refuse services or admittance to any dog.
5. Pet will be picked up by Owner or pre-approved Owner's agent by attached pick up and drop off times. Charges may be incurred, at prevailing rate for late pick up. Any expenses incurred for overnight care including but not limited to additional daycare fees, late charges, and meals shall be paid for by the Owner in addition to other fees incurred for services at or through Facility.
6. Owner agrees that their pet may be videotaped and/or photographed. The Facility shall be exclusive owner to the results and all proceeds of such taping or photography throughout the world, an unlimited number of times in perpetuity, to copyright, to use and to license to others in any manner. Owner further agrees that their pet may be used in any and all media and the promotion, advertising, sale, publicizing and exploitation of the Facility.
7. Dog walking clients are responsible for providing all leashes, harnesses, collars and equipment used to walk your dog. Great Dog is not responsible for any defects in the equipment provided.
8. Facility is not responsible for any damage to any additional items you might bring your with dog to our care services. This includes any bedding, bowls, and/or collars.

I certify that I have read and understood the rules and regulations set forth on the preceding page and that I have read and understand this agreement. I agree to abide by the rules and regulations and accept all terms, conditions and statements of this agreement. I also authorize a Great Dog representative to transport my dog to my vet in case of emergency and to make appropriate decisions, if needed, in my absence. I understand that Great Dog will make every attempt to contact me in an emergency situation, and that this authorization will apply only after attempting to reach me.

Signature of Owner

Name of dog

Date

11333 Roosevelt Way NE, Seattle WA 98125

FAX: 206.737.8809 PH: 206-526-1101 www.gogreatdog.com



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Veterinary Health Form

To ensure the health and safety of our clients, we require verification that all vaccinations are up to date.
Great Dog will be unable to process your application without accurate veterinary and vaccination information.

Name of Dog: _____ Last Name: _____

Dog's Birthdate or approx year: _____ Breed(s): _____ Altered? Y/N

Required - See Application Handbook for specifications.

Veterinarian Information:

Name of Hospital: _____

City: _____ State: _____ Phone: (____) _____

Vaccinations:

Please fill in date of most recent vaccinations.

Rabies- Expiration Date: _____ Rabies is required by King County for all dogs 4 months and older.

Distemper- Expiration Date: _____

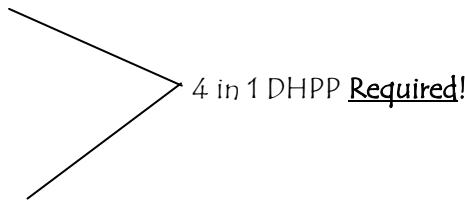
Hepatitis- Expiration Date: _____

Parvovirus- Expiration Date: _____

Parainfluenza- Expiration Date: _____

Leptospirosis- **Given:** _____ (Recommended but not required for DC. Lepto is required for dogs attending Adventure Park)

Date Bordatella- **Given:** _____ Required for all dogs!



Note: The Health Dept. REQUIRES all dogs in our care to have their Bordatella and Lepto vaccines updated EVERY 6 MONTHS.

Has this dog been exposed to or treated for an oral Papilloma virus? Yes No

Fecal Sample:

Date of most recent fecal test: _____ Results: _____

All dogs MUST prove to be free of parasites through a fecal examination within 30 days prior to their first visit. This is mandated by the Health Dept. We require all dogs have a fecal float annually. Worms are a nasty thing...

Flea Program:

All dogs are REQUIRED to be on a flea prevention program. List the prevention you administer your dog: _____

Veterinarian Sign off:

I hereby certify that the dog _____ is under my care and has received all of the above treatments. This dog is in good health and has not been ill with any communicable diseases in the past 3 months.

Veterinarian Signature: _____ Date: _____



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CREDIT CARD AUTHORIZATION FORM

By signing this form I authorize Great Dog Daycare Inc. to enter my credit card into their password protected secure computer system. This card will be charged at my request for services or in the event I do not return to claim my dog on the scheduled pick up day. In addition I authorize Great Dog Daycare Inc. the use of my credit card should my dog require emergency veterinarian services in my absence.

Signature of card holder: _____ Date: _____

Printed name of card holder: _____ Last 4 digits of card number: _____

Staff Procedure: Cut off this half and enter in K9 then SHREAD!

Full name on card: _____

Credit card number: _____

Type of card (Visa, MC, Amex, Discover): _____ Card Expiration: _____

Credit card billing address: _____
